

Lower Thames Crossing

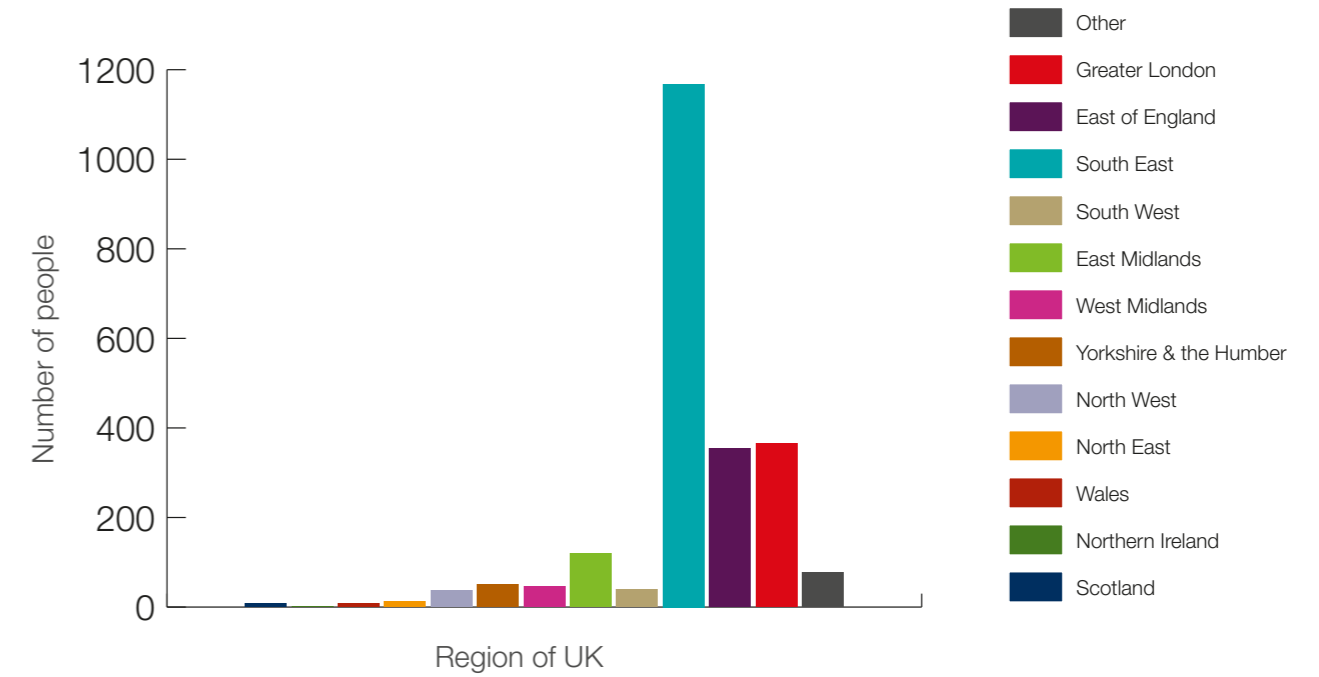
**Dartford Crossing
Business User Survey**

May 2021

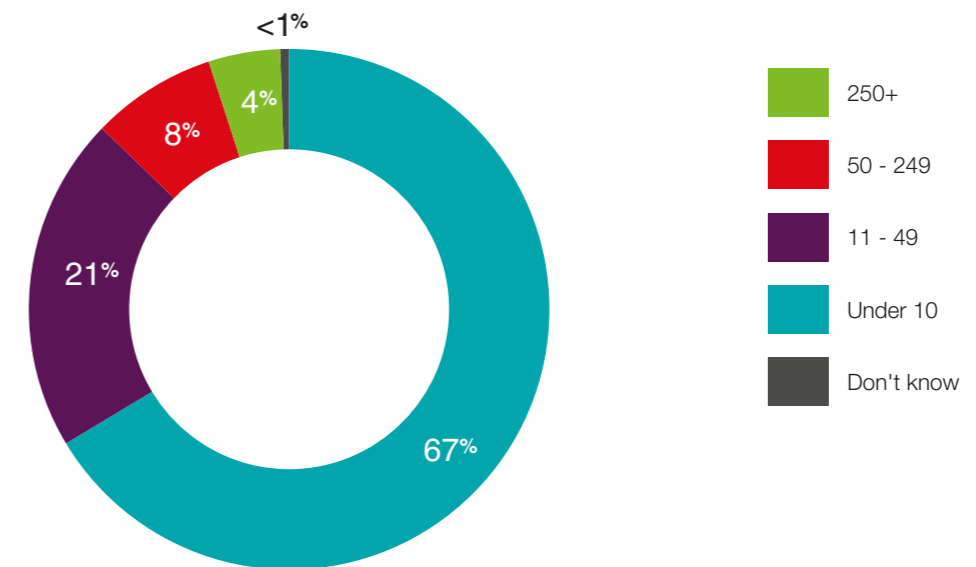
There were 2299 respondents to the survey of Dart Charge account holders, conducted in May 2021.

The survey results were as follows:

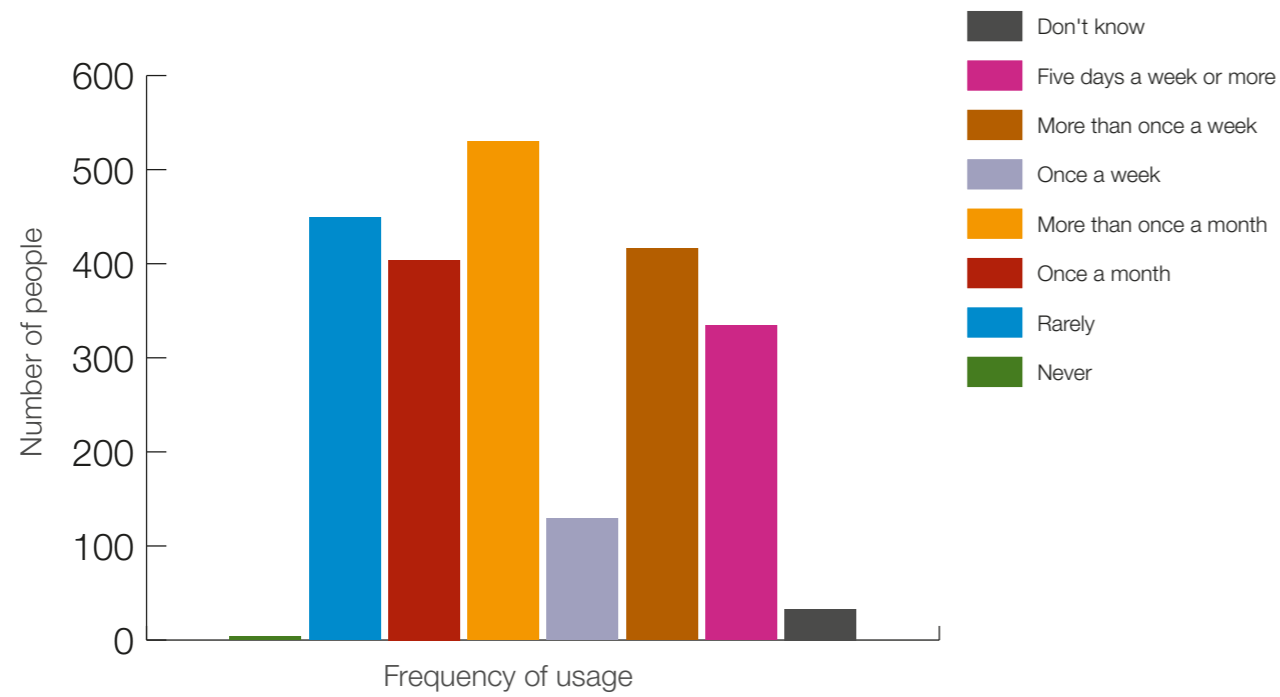
1. In what region of the UK is your business based?



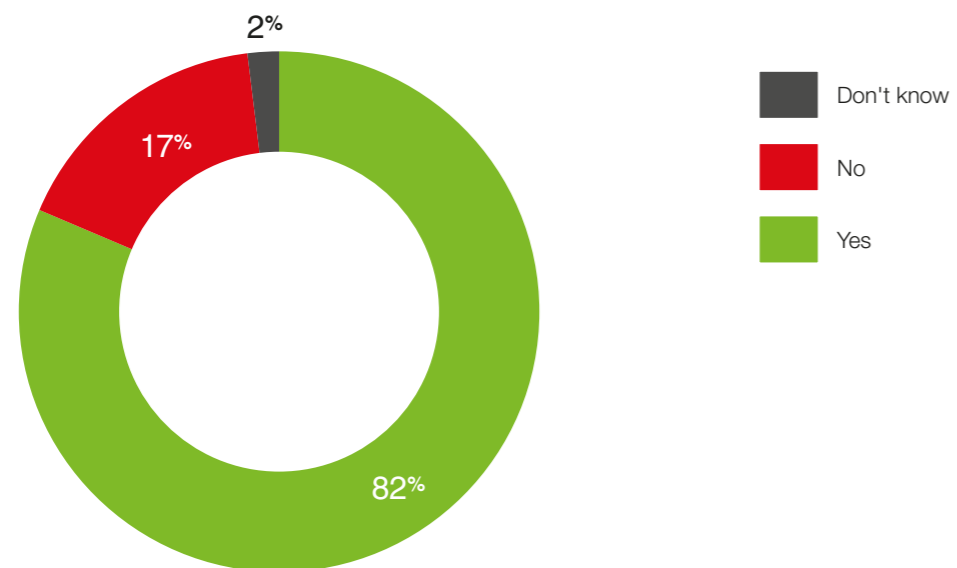
2. How many people does your business employ?



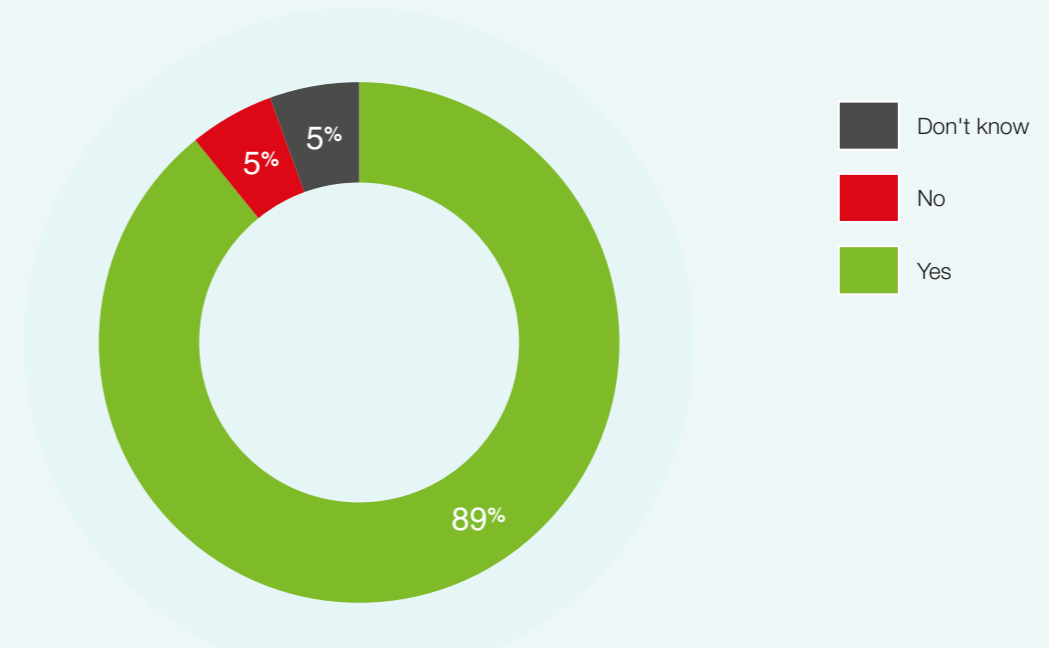
3. How often does your business use the Dartford Crossing?



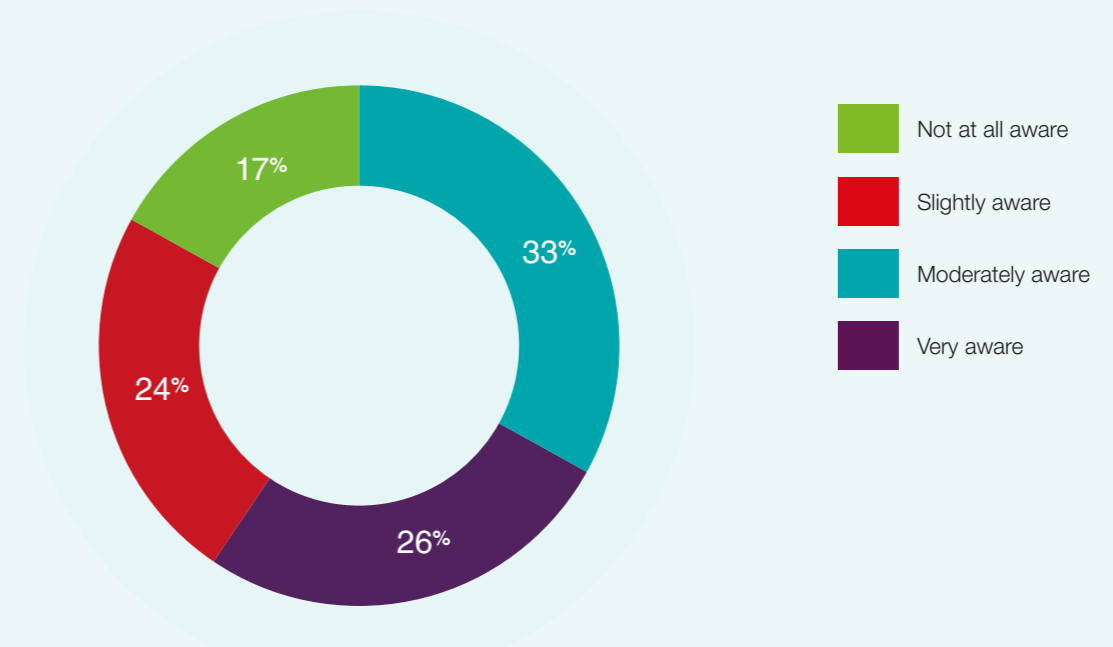
4. Is traffic congestion a major challenge for your business?



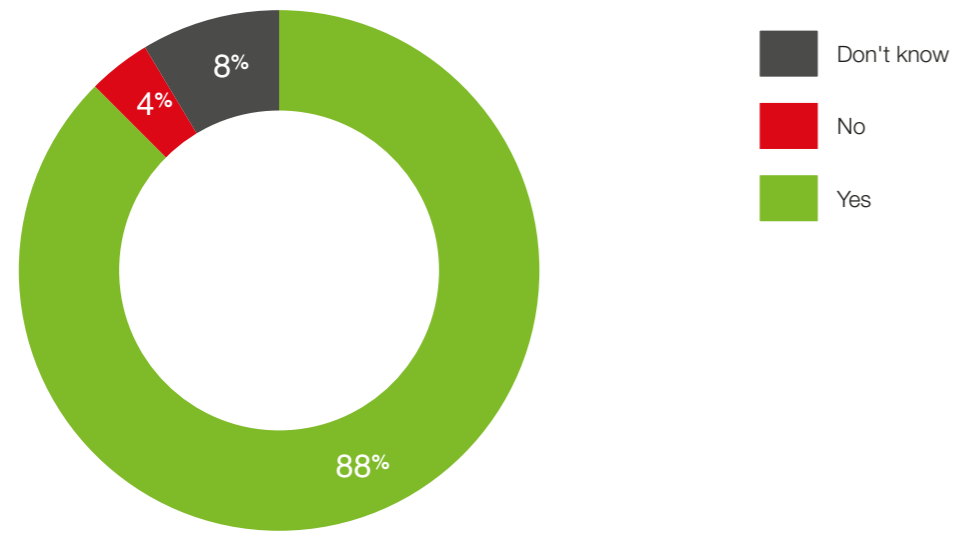
5. Would you value an alternative road crossing of the River Thames, situated east of the Dartford Crossing?



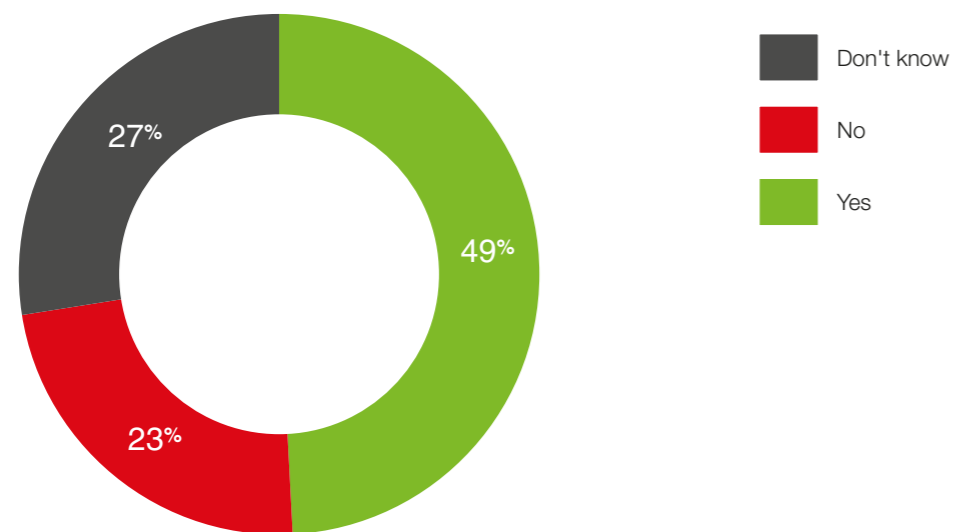
6. How aware of the Lower Thames Crossing are you?



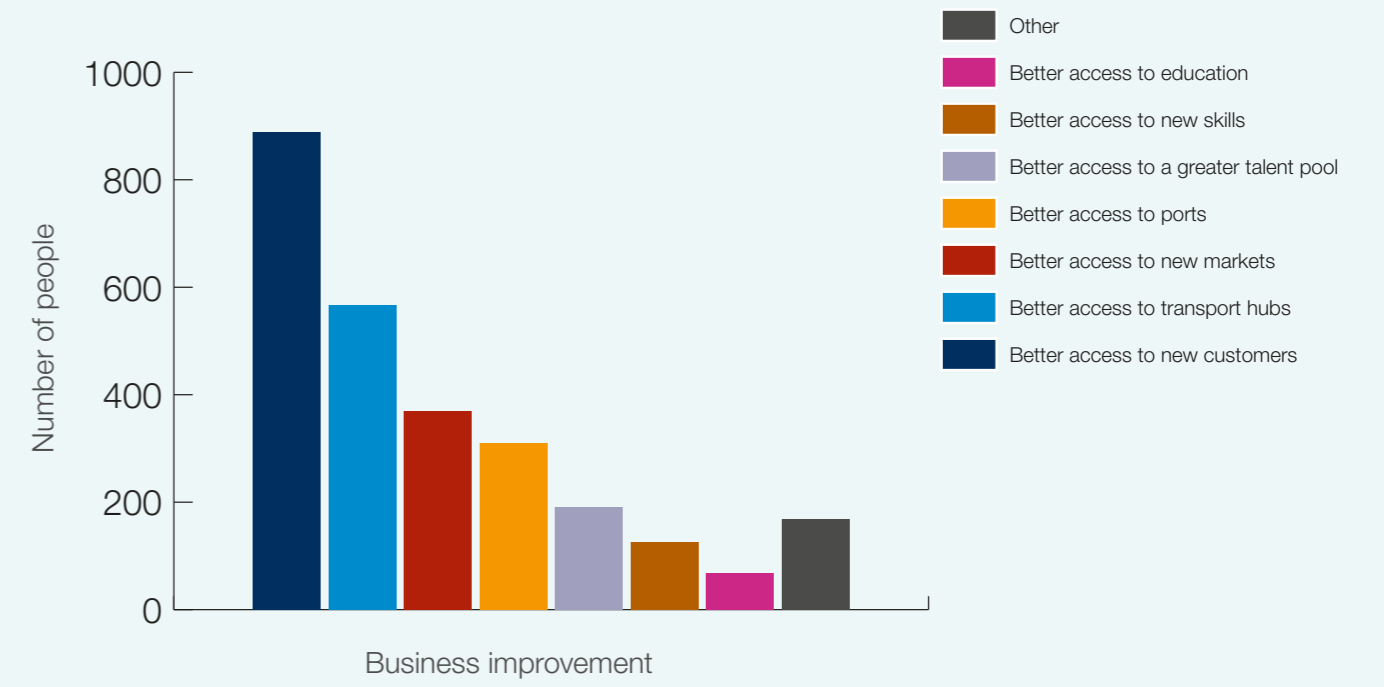
7. Do you support the Lower Thames Crossing?



8. Do you think the Lower Thames Crossing, when open, will help your business grow?



9. If you answered yes, please tell us how you think the Lower Thames Crossing would help your business grow?



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Registered office Bridge House, 1 Walnut Tree Close, Guildford GU1 4LZ

Highways England Company Limited registered in England and Wales number 09346363